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Dear Clients and Friends,

Second Lockdown
CORONAVIRUS update - 4th Nov 2020

We hope you are all well and coping with the current challenges and changes to your daily lives.

We wanted to reassure you that **we will still be available during the lockdown period to care for your animal family** but **please phone** before visiting the practice.

Our phone lines are answered 8.30am to 6pm and we'll continue to have **VetsNow 'out of hours' support for any emergency.**

We are still able to see animals requiring urgent assessment and treatment at The Vets, but with safe handover procedures to allow physical distancing, in the car park. This has been working well. We will also be offering **essential vaccines** only but delaying routine vaccines that can wait until the lockdown ends.

We will continue to adapt to Government and veterinary body guidance and might have to temporarily adjust staffing levels and procedures again to keep everyone as safe as possible with the following priorities in mind:

- * Keeping YOU and the wider public safe
- * Keeping OUR STAFF and their families safe
- * Taking care of YOUR ANIMAL FAMILY by offering quality vet services safely
- * Doing our very best to protect our small business under these circumstances

We will continue to **supply all medication** (including preventative care) and can arrange post or collections. We can also order and arrange for you to collect animal food and cat litter etc, via our online shop or by ringing the practice.

Huge gratitude for your continued support and understanding,

Howard & Meg & all at The Vets x